

## **Mission, Quality & Environment Policy**

## **Assignment**

As a company, we want to see success in the eyes of our employees and our customers. In addition, we want to meet and even exceed our customers' expectations by continuously improving our processes, products and services. GoliathTech is committed to doing everything in their power to control the environmental impact of the company.

## **Quality & Environment Policy**

GoliathTech management recognizes the importance of quality and continuous improvement of its processes, products and services. To this end, the company undertakes to set up objectives and monitor them to advance its quality and environmental management system, all in compliance with applicable rules, standards and laws.

Therefore, the quality and environment policy is based on the following pillars:

- Meet the needs and expectations of our customers, working to eliminate the costs of non-quality and meeting the legal requirements that apply in each jurisdiction.
  - Maintain a participatory environment within the company, by training, motivating and raising awareness of the importance of quality, environmental protection and teamwork.
  - Identify, assess, and limit possible risks to the environment and implement appropriate corrective measures.
  - Help our staff realize their full potential through the implementation of an adequate training plan adapted to each of the company's workstations.
    - Make data-driven decisions that will maximize our chances of success.
    - Maintain a beneficial partnership with suppliers to ensure that our needs and expectations of products and services are met.
  - Maintain a work atmosphere conducive to continuous improvement by encouraging employees to contribute their ideas and by setting up direct communication channels with management.
- Commitment to respect the laws and regulations surrounding our activities and meet all compliance obligations.